



## A-Z guest information

- Check-out:** Check-out is no later than 1:00 pm on the day of departure.  
If you need your room for longer, please contact us.
- Allergy sufferers:** Particular attention has been paid to sustainability in the choice of furniture, fabrics and materials. The pillowcases and duvets are hypoallergenic, the carpets are made of natural sisal. The apartment will be thoroughly cleaned accordingly.
- Accommodation reviews:**  
We look forward to reading your review on [www.google.de](http://www.google.de) or on our internet site [www.renisferienwohnung.de](http://www.renisferienwohnung.de). And that's how we improve every day. Thank you for your support!
- Arrival / Check-in:** The holiday apartment is available from 10:00 am.
- Departure / Check-out:** The holiday apartment is available until 1:00 pm.
- Pharmacy:** The nearest pharmacy, Bahnhof-Apotheke, is located in Leverkusen-Küppersteg at Küppersteger Str. 34, 51373 Leverkusen, Tel: 0214 66170
- Day trips:** BayArena, Bismarckstrasse 122-124  
Japanese Garden, Kaiser-Wilhelm-Allee  
Neuland Park, Nobelstrasse 91  
Naturgut Ophoven (Nature Park), Talstrasse 4  
Reuschenberg Zoo (within walking distance), Am Reuschenberger Busch 6
- Doctor:** The nearest general practitioner is right next door. Dr Westerdorf, Heinrich-Brüning-Strasse 139, 51371 Leverkusen, Tel: 0214 8606363
- Car rental:** SIXT Car Rental at [www.sixt.de](http://www.sixt.de), Tel: 0214 76074069 and  
Europcar Car Rental at [www.europcar.de](http://www.europcar.de), Tel: 0214 870933
- Bathrobes:** Bathrobes are available free of charge. Please note that they should not be taken home.
- Train station:** The nearest S-Bahn station (local trains) is about 800 m away from the holiday apartment. Departure times can be found at [www.vrs.de](http://www.vrs.de) and [www.Bahn.de](http://www.Bahn.de)
- Balcony:** There is an electric barbecue on the balcony. Operating instructions can be found in the top drawer of the desk.
- Bank:** Sparkasse Leverkusen, Myliusstrasse 4 (ATM only): Exit the building and cross over towards the park. Go through the park and you will find the ATM on the left.



Volksbank (counter service) is located at Küppersteger Strasse 25 in Leverkusen-Küppersteg

Operating instructions: In the top (brown) drawer of the desk, usually multilingual. If you need further help, please do not hesitate to contact us.

Takeaway delivery: [www.Lieferando.de](http://www.Lieferando.de) or [www.grillettaleverkusen.de](http://www.grillettaleverkusen.de), Tel: 0214 2027478 or [www.master-grill-lev.de](http://www.master-grill-lev.de), Tel: 0214 90980224

Fire: Keep doors and windows closed  
Leave the building immediately via the stairs  
Fire extinguishers are located in the stairwell, and a smaller one is in the storage cupboard in your holiday apartment.  
Please call us immediately on 0175 56 21 989

Iron and ironing board: Available free of charge. The ironing board can be found in the wardrobe in the bedroom and the ironing board is in the storage cupboard.

“Bits and bobs”: Sewing kits, additional blankets or pillows, personal care and cosmetic products and other useful items are available free of charge, subject to availability. Some can be found in your holiday apartment’s storage cupboard or in the hallway cupboard. If you need anything, please contact us.

Electric cars/EV charging: A charging station for your electric car will be installed on the outer wall facing the first parking space. Charges will be based on the current price at the time. Once installed, this information will be updated. Currently, the nearest charging station can be found at Overfeldweg 35 (at EVL), about 500 m away.

Utilities: Electricity, water and gas are included in the rental price. Nevertheless, we would like to ask you to use these resources responsibly. Most importantly, to keep the holiday apartment affordable.

Fax service: Please feel free to contact us

Bicycles/e-bikes You can store your bicycle/e-bike in the garden shed.  
Batteries can be charged in the apartment. We will try to accommodate you if you need a storage space near a plug. Please feel free to contact us.

Celebrations: If you’re planning a celebration in the holiday apartment, please contact us.

Photocopier: Please feel free to contact us

Leisure activities: Düsseldorf and Cologne are just a short journey away by car, train or bus. There you will find a choice of ways to enjoy your free time. If you are looking for something specific, please contact us. For inspiration, maps and books are also available. These can be found in the desk (left drawer) and on the shelf.



Here are a few suggestions:

Golf course: Green 18-hole golf course (par 73) with driving range, practice facility for a short game and pro shop. Address: Am Hirschfuss 2-4, 51061 Cologne

Tel: 0214 50047500

Museums: There are a variety of museums in Cologne. You can find them at <https://museenkoeln.de/portal/digital>

Private airport: Leverkusen Airport EDKL. Leverkusen Airport is a special airfield within the city limits of Cologne, North Rhine-Westphalia,

Luftsportclub Bayer Leverkusen, Kurtekottenweg 1, 51373 Leverkusen

Tel: 0214 833222

- Hairdresser:** You will find various ladies' and men's hairdressers in the town centre (Wiesdorf) as well as in Leverkusen-Küppersteg.
- Fire extinguishers:** A small fire extinguisher can be found in the storage cupboard in your holiday apartment. There is a large fire extinguisher halfway down the stairwell and another fire extinguisher on the basement stairs.
- Lost property:** If you lost something during your stay, please contact us as soon as possible.
- Garden:** The garden is not part of the rented property. But of course, you can arrange to use it.
- Basic provisions:** A small selection of drinks, detergent, dishwasher tabs, vinegar, oil, spices, pasta, coffee, milk and sugar can be found in the holiday apartment. So, you will have some supplies should you arrive late.
- Heating:** You can control the temperature according to your preferences using the panel in the hallway. Please note that the heating will turn off as soon as the window is opened.
- Ingredients:** The ingredients of the cosmetics provided can be found in this folder
- Inventory list:** This guest folder contains the inventory list.
- Coffee machine:** The coffee machine is suitable for capsules, tabs and loose coffee. The capsules are biodegradable and can be filled with your own coffee, according to your taste. A small selection is available upon arrival.
- For the little ones:** Oki Doki Play Centre, <https://okidoki-langenfeld.de/>  
Playground: There is a small one on the right  
Trampoline Park: <https://www.jumphouse.de/>  
Cologne Zoo: <https://www.koelnerzoo.de/>  
Wuppertal Zoo: <https://www.wuppertal.de/zoo-wuppertal>, easily combine with the Wuppertal suspension railway <https://schwebebahn.de/>  
And of course, you will also find games and more in the living room cupboard

Reni's Ferienwohnung

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- Suitcases:** You are welcome to store your suitcases in the attic. However, using the attic is at your own risk. Please feel free to contact us.
- Charging cables:** There are USB charging points in the sockets in the kitchen.
- Groceries:** Rewe Markt (Kaufland) approx. 500 m away at Overfeldweg 3  
Aldi approx. 500 m away at Overfeldweg 3  
Rewe delivery service also available via the Rewe app.
- Rubbish disposal:** In the large desk drawer, you will find information about which rubbish goes into which bins. I also ask you to pay attention to the signs on the bins. We dispose of organic waste separately. This is collected twice a week and used to produce heat.
- Sustainability** A lot of emphasis is placed on sustainability in the holiday apartment. Many natural products were chosen (kitchen made of pine wood, sisal carpets, natural floor, particular coffee machine with reusable organic capsules, etc.)
- Emergencies:** Police 0- 110 Fire brigade, Emergency doctor 0- 112, Emergency doctor 116117  
An emergency kit can be found in your holiday apartment's storage cupboard
- Parking:** 1 parking space is available free of charge directly in front of the house. Further parking spaces can be found in the immediate vicinity and at the end of the street
- Post:** Deliveries: Your key fits your own mailbox  
Post can be sent via the post office on Küppersteger Strasse in Leverkusen-Küppersteg.
- Cleaning supplies:** You can find supplies in your holiday apartment's storage cupboard, as well as in the hallway cupboard.
- Smoking:** This is a non-smoking apartment. We ask you to strictly adhere to this. You are welcome to smoke on the balcony. For this purpose, an ashtray is fixed to the wall and, so you do not have to smoke in the rain, a canopy is attached. Please note the General Terms & Conditions.
- Smoke detectors:** Smoke detectors are installed throughout the apartment and connected to a fire alarm system via an app on our mobile phone.
- Restaurants:** Something for everyone – a small selection:  
Los Amigos, Spanish cuisine, Düsseldorfer Strasse 67, Tel: 02171 501007  
Angus, Steakhouse, Alkenrather Strasse 6, Tel: 0214 2029955  
Dion, international cuisine, Opladener Platz 5, Tel: 02171 42473  
Die Chinesische Mauer (The Great Wall of China), Chinese restaurant, Dhünnstrasse 2d, Tel: 0214 20629968  
Hana Sushi, Japanese cuisine, Bismarckstrasse 200, Tel: 0214 96007676

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Brauhaus Janes, Croatian and traditional, Bismarckstrasse 69, Tel: 0214 67365  
Kornblume Restaurant, German cuisine, Monheimer Strasse 2b, Tel: 0214 73469523

- Damage:** Please report any damage immediately.
- Swimming/sauna:** Calevornia pool (with sauna), Bismarkstrasse 182, Tel: 0214 4065806  
Hitdorf Lake, Langenfelder Strasse 166, Tel: 0177 1982424
- Shopping:** Cologne and Düsseldorf are just a short journey away by S-Bahn (local train) or car. But our town centre (Wiesdorf) is also just a few minutes away by car or bus (almost on the doorstep, No. 207).
- Fuse box:** In an emergency, the fuse box can be found in your holiday apartment's storage cupboard.
- City maps:** You can find them in the left desk drawer.
- Petrol station:** The nearest petrol station is about 1.5 km from the apartment. ARAL: Solinger Strasse 67 or bft: Karlstrasse 7
- Taxi:** You can book a taxi on the following numbers: 0214 3333 or 0214 22222
- TV:** Your TVs, both in the bedroom and in the living room, are connected to the internet. Please feel free to connect your own Amazon Fire Stick at any time. You will find a USB connection on each TV. The channels have been tuned. But as each guest has their own preferences, there is no channel list. However, you will find the individual channels listed in the TV guide. The TV and WiFi are blocked for paid sites and calls.
- Fans:** Available free of charge in summer
- Linen:** Towels and spare bed linen can be found in the hallway cupboard.
- Water damage:** The water stopcocks in your holiday apartment can be found in the BATHROOM and TOILET.
- WiFi:** You have free WiFi access in your holiday apartment. Details and password can be found in the instructions in the kitchen, as well as on the desk in the living room. WiFi is blocked for paid sites and calls.
- House keys:** Your key fits the front door, your holiday apartment, as well as your mailbox. Please look after it carefully, as it is a master locking system.